



GRI Report Services

Pricing Policy

January 2024 update

1. INTRODUCTION

This document provides an overview of the fees for GRI Report Services broken down by service, organization type and, if applicable, self-declared adherence level. It also includes information on timelines, payment terms, and benefits for [GRI Community](#) members. If you require any further information, please refer to our [Terms and Conditions](#), [Methodology](#) or contact the GRI Services team at reportservices@globalreporting.org.

This Pricing Policy covers GRI Services for the reports based on the GRI Universal Standards 2021.

Services available for the reports based on the Universal Standards 2021:

- **Content Index - Essentials**
- **Content Index - Advanced**
- **With Reference option**
- **SDG Mapping Add-On**

2. FEES FOR 2024

Service	Not-for-profit/SME	Corporate
For reports prepared in accordance with or with reference to the Universal Standards 2021 (not Sector Standards users)		
Content Index - Essentials	€ 3000, -	€ 4400, -
For reports prepared in accordance with or with reference to the Universal Standards 2021 and for the Sector Standards' Users		
Content Index – Advanced	€ 3400, -	€ 5500, -
Add-ons		
With Reference option	Free	Free
Fast Track timeline	€ 600, -	€ 1000, -
SDG Mapping	€ 300, -	€ 500, -

All fee amounts presented in the table above exclude Value-Added Tax (VAT), withholding tax or any other incurring taxes.

Our Pricing Policy and GRI Community members' benefits are reviewed annually. Any changes will be communicated ahead of the implementation.

3. TYPE OF ORGANIZATION

Different fees apply based on the type of organization. To understand which fee is applicable for your organization, please use the following classification:

Types of organizations	
Corporate	Organizations that have an annual turnover of (equivalent to) 10 million euro or more.
SME	Organizations that have an annual turnover of (equivalent to) less than 10 million euro.
Not-for-profit	Organizations that do not distribute their surplus funds to owners or shareholders, but instead use them to help pursue their goals.

4. TIMELINES

Please note that timelines for the regular services are indicative but represent the likely duration within which each stage of the service will be delivered. The reporting organization/third party is responsible for planning a timely and complete implementation of our feedback, considering the GRI Report Services response timeline, to meet the reporting organization's delivery needs.

The timeline for feedback starts after we have received your initial (First round) or updated (Subsequent round) sustainability report.

Please consider the first day of the timelines will count from the same day your request is submitted, if received by 10:00 am Central European time. Any request received after 10:00 am, Central European time, will be processed on the next working day.

Service	Regular Timeline		Fast Track Timeline	
	First Round of Feedback (working days)	Subsequent Rounds of Feedback (working days)	First Round of Feedback (working days)	Subsequent Rounds of Feedback (working days)
For reports based on the Universal Standards 2021				
Content Index – Essentials	6 days	3 days	3 days	2 days
For reports based on the Universal Standards 2021 and for Sector Standards' users				
Content Index – Advanced	8 days	5 days	5 days	2 days
With Reference option	In line with the timeline of the selected service			
SDG Mapping	In line with the timeline of the selected service			

5. DISCOUNT FOR GRI COMMUNITY MEMBERS

As per the GRI Community offering reporting organizations and consultants/third parties with a valid GRI Community Membership, are entitled to a discount that can be used towards GRI Report Services. The discount is applied to the regular price of each service, excluding the fast-track or any add-on fees (if applicable).

For reporting organizations, the discount is applicable to services related to their own reporting. Therefore, the discounts for reporting organizations cannot be carried forward to the following year or be passed in between reporting organizations.

For consultants, the discount is applicable to services related to their own organization's report or to any of their clients' reports. The discounts for consultants cannot be carried forward to the following year.

GRI Community membership packages discounts as per 1 st of January 2024	
GRI Community Packs	Discount towards GRI Report Services
Reporting organizations' packages	
GRI Community Members with annual turnover <€1 B	10%
GRI Community Members with annual turnover >€1 B	25%
GRI Community Legacy Members (who joined before 1 st July 2021)	First service for free, any other one with 25% discount (excluding add-ons and/or fast track fee)

GRI Community membership packages discounts as per 1 st of January 2024	
Consultants' packages	
GRI Community Consultants	5%

6. PAYMENT TERMS

For the full list of Terms and Conditions for the GRI Report Services, please refer to the [Terms and Conditions](#). GRI will provide an invoice for payment by bank transfer. Customers can also pay by credit card using the Stripe payment platform. If you wish to pay for the service using a credit card please email reportservices@globalreporting to request a payment link.

Please note that once the sign-up form has been submitted to GRI, it is no longer possible to cancel the service or request a refund, except at GRI's discretion or in cases where feedback is not delivered by GRI through no fault of the customer.

It is the customer's responsibility to provide the correct details of the organization in the sign-up form.

The customer is required to make the payment within **15 working days** after receipt of the invoice. GRI reserves the right to deny a future service for customers when there is an outstanding balance on past invoices. GRI also reserves the right to deny future services or request payment in advance for customers who have previously paid their invoices more than 90 days after issue. GRI may also pass the customers details to a third-party debt collection agency if invoices remain unpaid after 90 days.

The customer will be responsible for any costs, including bank transfer costs, local withholding taxes and other costs that may be incurred by GRI when the relevant fees are paid, and should ensure that these are accounted for before applying for the service.

The customer should contact GRI in advance to let GRI know about any expected taxes so that invoice amounts are adjusted accordingly. For payment to be deemed complete, GRI must receive the full amount stated on the invoice.

Should any customer request to receive documents from GRI via registered mail or courier, all relevant costs will be applied and included on the invoice. This applies to any document (a signed PO, contract, etc.) that the party would like to receive from GRI via registered mail or courier. Customers should contact GRI in advance to confirm the relevant costs.

7. CONTACT

Any questions or comments should be sent to GRI Services Team at reportservices@globalreporting.org.

Stay in touch

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